

# SAMEDAY



An immediate pickup of your shipment followed by a delivery the very same day.

## WHEN TOMORROW IS TOO LATE

No matter what business you're in, emergencies happen. And at times like those, you need a partner you can trust. DHL Express has developed a same day delivery service that gives you more time in such a crisis.

Whether it's an urgent spare part, some missing pages in a legal contract, or critical equipment for a trade fair, DHL SAME DAY is there to keep your business running.

We know that some things just can't wait until tomorrow. When time is of the essence, there are few other options to keep your business moving.

Here's how DHL SAME DAY deals with the emergency:

- Pickup in the morning
- Delivery in the evening
- One simple door to door price
- Online, real time tracking
- Dedicated shipment handling
- Proactive delivery notification
- Full money-back guarantee\*

\* DHL Terms and Conditions apply

# SAMEDAY

The clock is ticking and your business depends on it. DHL SAME DAY takes the urgency out of an emergency and keeps your colleagues or customers stress free.

Simply contact a Customer Service Advisor and we'll send a dedicated courier within the hour to collect your shipment.

### Take advantage of these optional services.

Because every business is different and every day brings something new, DHL Express offers a variety of optional services to suit your needs.

- **Insurance:** Additional financial protection based on the value of the shipment contents.
- **Packaging:** From free of charge flyers and envelopes to premium quality boxes of different shapes and sizes.
- **Proof of delivery:** A copy of the signature collected at the time of delivery.

### Fast Facts:

Express door-to-door pickup of documents and parcels and delivery on the very same day

- Up to 30 kg piece weight
- Up to 300 kg shipment weight
- Low value parcels only
- Service limited by distance
- No remote areas served
- Early cut-off times apply
- Evening deliveries when necessary
- Normal working days only
- Full money-back guarantee\* in the unlikely event of no same day delivery

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### Your shipments are never out of sight.

DHL Tracking Tools use advanced shipment event management technologies to ensure that you know where your shipment is at all times. These tracking options are available to you free of charge:

- **Website:** Log on to [www.dhl.com](http://www.dhl.com). Just select tracking and enter the waybill number of your shipment.
- **Email:** Send an email containing up to ten distinct waybill numbers to [track@dhl.com](mailto:track@dhl.com).
- **SMS tracking:** You can track the progress of single waybill via the text messaging service on your mobile phone. Just send a text message to (+44) 7720 334455 at the cost of a local SMS.
- **WAP tracking:** You can also check shipments via any WAP enabled GSM network including new generation mobile phones. Just log on to [wap.dhl.com](http://wap.dhl.com).

### Shipping Tips:

- Check size and weight limitations at the time of making the booking.
- An experienced Customer Service Advisor is available to take your booking.
- When a same day delivery is not possible, DHL EXPRESS 9:00 offers a later cut-off time with a delivery the very next day